

Below you see a list of routers modems. These are the example devices that we have support documents for. We provide you with the concept how to step-by-step guides on how to setup port forwarding for your security camera, security DVR remote access. These guides are provided to help you, but we are in no way responsible for the state of your network and configuration. If you encounter any errors in our guides, contact you DSL, broadband provider.



To setup port forwarding on your router your computer needs to have a static ip address. Please setup a static IP address on your router that will prevent your computer from changing its IP and by that interrupting the remote access of your DVR. When you are finished setting up a static ip address, please come back to this page and enter the IP address you setup in the Static IP Address box below

Click on START>RUN on your windows Start menu and Type CMD and press enter.

A black screen will appear. At the prompt type IPCONFIG. The result will show something like this

Windows IP Configuration

Ethernet adapter Wireless Network Connection:

Connection-specific DNS Suffix:

IP address : 192.168.1.100 (Your Computer IP Address)

Subnet Mask : 255.255.255.0

Default Gateway : 192.168.1.254 (Your Router IP Address),

The router's address is usually 192.168.1.1

Ethernet adapter Local Area Connection:

Media State : Media

